Sparkle by New Domaine

Instruction Manual

Sparkle
New Domaine
SAFETY INSTRUCTIONS

WARNING: Read all safety warnings and all instructions. Failure to follow the warnings and instructions listed below may result in electric shock, fire and/or serious injury.

Warning: When using electrical appliances, basic safety precautions, including the following, should always be followed to reduce the risk of fire, electric shock, personal injury and material damage.

● Read all of this manual carefully before using the appliance.
● The intended use is described in this manual. The use of any accessory or attachment or the performance of any operation with this appliance other than those recommended in this instruction manual may present a risk of personal injury.
● Retain this manual for future reference.

USING YOUR APPLIANCE

● Do not direct steam at people, animals, electrical appliances or electrical outlets.
● Do not expose to rain.
● Do not immerse the appliance in the water.
● Do not leave the appliance unattended. Keep children away from unit while in use.
● Do not leave the appliance connected to an electrical outlet when not in use.
● Never pull the power cord to disconnect the appliance from the socket. Keep the appliance cord away from heat, oil and sharp edges.
● Do not handle steam cleaner with wet hands.
● Do not pull or carry by cord, use cord as a handle, close door on cord, pull cord around sharp corners or expose cord to heated surfaces.
● Do not use appliance in an enclosed space filled with vapor given off by oil-based paint thinner, some moth-proofing substances, flammable dust, or other explosive or toxic vapors.
● Do not use on leather, wax polished furniture or floors, synthetic fabrics, velvet or other delicate, steam-sensitive materials.
● Do not use on any unsealed hard floor surfaces. Additionally, on surfaces that have been treated with wax or some no-wax floors, the sheen may be removed by the heat and steam action. It is always recommended to test an isolated area of the surface to be cleaned before proceeding. We also recommend that you check the use and care instructions from the floor manufacturer.
● Never put descaling, aromatic, alcoholic or detergent products into the steam mop, as this may damage it or make it unsafe for use.
● If the circuit breaker activates while using the steam function, discontinue product use immediately and contact the customer support center. (Beware of the risk of electrical shock.)
● The appliance emits very hot steam to sanitize the area of use. This means that the steam head and cleaning pads get very hot during use.

Caution: Always wear suitable shoes when using your steam mop and when changing the accessories on your steam mop. Do not wear slippers or open-toed footwear.

● The lid may become hot during use.
● Care should be taken when using this appliance. DO NOT touch any parts which may become hot during use.
● Do not use when micro-fiber cleaning pad is not installed correctly.
SAFETY OF OTHERS

- This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning the use of the appliances by a person responsible for their safety.
- Children should be supervised to ensure that they do not play with the appliance.

SAFETY GUIDELINE DEFINITIONS

It is important for you to read and understand this manual. The information it contains relates to protecting YOUR SAFETY and PREVENTING PROBLEMS. The symbols below are used to help you recognize this information.

!DANGER: Indicates an imminently hazardous situation which, if not avoided, will result in death or serious injury.
!WARNING: Indicates a potentially hazardous situation which, if not avoided, could result in death or serious injury.
!CAUTION: Indicates a potentially hazardous situation which, if not avoided, may result in minor or moderate injury.
NOTICE: Used without the safety alert symbol indicates a potentially hazardous situation which, if not avoided, may result in property damage.

RESIDUAL RISKS:

Additional residual risks may arise when using the tool which may not be included in the enclosed safety warnings. These risks can arise from misuse, prolonged use, etc.

Even with the application of the relevant safety regulations and the implementation of safety devices, certain residual risks cannot be avoided. These include
- Injuries caused by touching any moving parts.
- Injuries caused by touching any hot parts.
- Injuries caused when changing any parts or accessories.
- Injuries caused by prolonged use of the appliance. When using any appliance for prolonged periods ensure you take regular breaks.

STANDARD FEATURES

A - Handle
B - Hand Held Steam Cleaner
C - Steam mop body
D - Steam head
E - Microfiber pad
F - Carpet Glider
G - Window Squeegee
H - Small Scrub Brush
I - Big Scrub Brush
J - Angle Nozzle
K - Grout Cleaning Tool
L - Scraping Tool
M - Direct Steam Nozzle
N - Measuring Cup
O - Garment Steamer Cloth
T - Accessory Hose
PRODUCT COMPONENTS

1 Handle
2 Handle steam button
3 Handle on/off switch
4 Signal transmitting window
5 Hang up hook
6 Steam gear indicator light
7 Tubes
8 Release button
9 Signal receiving window
10 Main body steam gear indicator light
11 Main body indicator light
12 Main body on/off switch
13 Main body steam button
14 Water tank cap
15 Water tank
16 Hand held steamer housing
17 Power cord
18 Steam head Spindle

FUNCTIONS AND SPECIFICATIONS

Functions
● Three adjustable steam modes
● Steam output time: 10-18 minutes
● Pressure relief protection, keeps the pressure in the heating unit constant
● The steam head has a big rotary angle, can clean corners and low spaces
● Remote control handle, can control the main body and steam mode

Specifications
● Rated Voltage: 120V
● Rated Frequency: 60Hz
● Output Power: 1500W (+5% -10%)
● Water Tank Capacity: 320mL
● Waterproof Level: IPX4

ENVIRONMENT

Meaning of crossed–out wheeled dustbin:
Do not dispose of electrical appliances as unsorted municipal waste. Use separate collection facilities. Contact your local government for information regarding the collection systems available.
● If electrical appliances are disposed of in landfills or dumps, hazardous substances can leak into the groundwater and get into the food chain, damaging your health and well-being.
● When replacing old appliances with new ones, the retailer is legally obligated to take back your old appliance for disposals at least free of charge.
ASSEMBLY

NOTE: Each steam mop is 100% tested in the factory to ensure product performance and safety. When assembling your new steam mop for the first time you may notice water residue inside of the unit. 

WARNING: Before attempting any of the following operations, make sure that the appliance is switched off and unplugged and that the appliance is cold and contains minimal or no water.

Attaching the Handle
- Open the battery cover in the back part of handle, put in 4 AAA, 1.5v batteries, close the battery cover. (Fig.1)

Notice: Please take out batteries when steam mop is not in use for a long period of time.
- Slide the bottom end of the handle tube A into the top end of the Hand-held Steamer Housing C until it clicks into place. (Fig.2)
- Secure the assembled handle and pole by using the large screw (Screwdriver not included). (Fig.2)

Attaching the Steam Head (Fig.3)
- Slide the bottom end of Steam mop body C onto The steam head D until steam head spindle 18 clicks into place.
- The Steam head D can be removed from the Steam mop body C by pressing salient point on the Steam head D spindle.

Attaching the Hand-held Steam Cleaner (Fig.4)
- Push the hand-held steam cleaner B firmly into the steam mop body C until it clicks into place.

Attaching a Cleaning Pad (Fig.5)
- Because of barb design at the bottom of steam head D, just place a micro-fiber cleaning pad F to steam head, it will securely attach.
- Place the front of your shoe onto the cleaning pad removal Tab and press down firmly.

Attaching Carpet Glider (Fig.6)
- Press the micro-fiber cleaning pad H with main body to Carpet glider by applying vertical pressure until it clicks into place.
- Place the front of your shoe onto the cleaning pad removal tab And press down firmly, carpet glider will remove from steam head.
OPERATION

1. Filling the water tank
   ● Turn the water tank cap counter clockwise and remove from the tank. (Fig.7)
   ● Use the filling flask and pour water into the tank. Do not overfill. Replace the cap on the water tank (Fig.8)
2. Plug in the appliance to a grounded outlet.
3. Main body indicator light will be flashing, Press handle on/off switch 3, main body indicator light will glow red, steam gear indicator light 6 on the handle and main body steam gear indicator light 10 will be bright. After 25 seconds, main body indicator light will change to blue. Steam will be released (Fig.9)
4. Press handle steam button 2, User can adjust steam volume according to different objects.
   ● Press ON/OFF switch, steam mop will automatically be set to DUST setting, DUST indicator light will be bright, DUST setting is light steam for a quick dusting and best dry time.
   ● Press steam button one time to enter MOP mode, MOP and DUST indicator lights will be bright at the same time; MOP setting is for normal, everyday steam cleaning.
   ● Press steam button two times to enter SCRUB mode; all MOP, DUST, SCRUB indicator lights will be bright; SCRUB setting is for heavy cleaning and will leave floors damp.
   ● Press steam button three times to enter neutral mode; MOP, DUST, SCRUB indicator lights will not be bright, product will stop working. Use neutral mode if you are not proceeding with functional operation within 6 minutes. The product will be switched into standby mode automatically. (main body indicator light will flash).

Notice: In order to reduce the power consumption of the battery, the handle on/off switch 3 on the handle A, light will be put out automatically if you don’t operate within 6 minutes. Press any key on the handle A, to wake up indicator light.

Notice: When using the product to clean the floor, Press steam button 2 and on/off switch 3 on the handle A. Handle steam gear indicator light 6 and main body steam gear indicator light will be bright at the same time. If you press main body on/off switch 12 and main body steam button, the indicator light on the handle will not be bright at the same time. Press key again on the handle A, to go back to normal.

5. Clean your floors with a forward and backward motion. When you are done, press the ON/OFF SETTING button until the red light is flashing as in standby mode.

6. When switching the appliance on, the red indicator lights will flash, it indicates preheating. If the lights do not illuminate, please check the "troubleshooting" section for more details.

NOTICE: If there is a power failure in the middle of the warm-up or power-off after the warm-up is complete, turn the power supply on again, according to the interval of the power is turned on again (after 4 minutes), the product may repeat the above warm-up operation.

7. When cleaning normally, the steam head has big rotary angle, can clean corners and also can clean low spaces. (Fig.10)
USE AS A HANDHELD STEAM CLEANER

● Push the release button 8 down and pull the hand held steam cleaner B away from the steam mop body C. (Fig.11)

● First attach the Direct Steam Nozzle onto the Hand Held Steam Cleaner until it clicks into place. (Fig.12)

● Plug in the appliance to a grounded outlet, Main body indicator light will flash.

● Press main body on/off switch 12, indicator light will glow red, after 25 seconds, indicator light will change to blue. To change modes, press the STEAM CONTROL button to select either DUST, MOP or SCRUB mode. You can change the steam mode while the hand held steam cleaner is in standby or in use. Hold down the steam trigger to start steaming. (Fig.13)

CAUTION: Do not press the steam trigger until the Direct Steam Nozzle is snapped into the main nozzle of your Hand Held Steam Cleaner.

● To remove the Direct Steam Nozzle, press and hold down the Release Buttons. Then slide out the Accessory Hose using the grip. (Fig.14)

NOTE: The Hand Held Steam Cleaner may continue to emit steam for a few seconds after the trigger is released. This is normal, and the steaming will eventually come to a stop.

Using Your Removable Hand Held Steam Cleaner with Accessory Hose

● To use the Accessory Hose, First attach the Accessory Hose to the Hand Held Steam Cleaner until it clicks into place. (Fig.15)
● Select the desired cleaning tool for use. Follow the cleaning tool sub-assembly instructions for the selected tool.
● To remove the Accessory Hose, press and hold down the Release Buttons. Then slide out the Accessory Hose using the grip.

CAUTION: Do not press the steam trigger while attaching or removing the Accessory Hose.
CAUTION: Do not use the Accessory Hose without cleaning tools attached.
### ACCESSORIES CHART

**CAUTION**

*Before cleaning any electrical appliance, check and follow appliance manufacturer’s cleaning guidelines.*

<table>
<thead>
<tr>
<th>ACCESSORY</th>
<th>REQUIRED ACCESSORY THAT MUST BE CONNECTED TO THE ACCESSORY ADAPTER</th>
<th>SUGGESTED USE</th>
</tr>
</thead>
<tbody>
<tr>
<td>Window Squeegee/Garment Steaming Tool</td>
<td><img src="image1.png" alt="Image" /></td>
<td>Shower glass doors, mirrors, glass, removing soap scum and grime. Garment tool for taking wrinkles out of garments, steaming draperies, tablecloths and more.</td>
</tr>
<tr>
<td>Small and Medium Scrub Brushes</td>
<td><img src="image2.png" alt="Image" /></td>
<td>Oven, microwaves, stove tops, showers, bathtubs, faucet fixtures, tile, grout, toys, refrigerators, etc.</td>
</tr>
<tr>
<td>Angle Nozzle</td>
<td><img src="image3.png" alt="Image" /></td>
<td>Stove tops, around faucet edges, grout, microwaves, sinks, hard to reach areas, etc.</td>
</tr>
<tr>
<td>Grout Cleaning Tool</td>
<td><img src="image4.png" alt="Image" /></td>
<td>Cleaning all grout lines, sanded or non-sanded.</td>
</tr>
<tr>
<td>Scraping Tool</td>
<td><img src="image5.png" alt="Image" /></td>
<td>Scraping baked on food, grime, and grease. Removing residue or other difficult substances from Surfaces, such as stove tops and ovens.</td>
</tr>
<tr>
<td>Direct Steam Nozzle</td>
<td><img src="image6.png" alt="Image" /></td>
<td>Loosen and dislodge compact dirt found in corners or tight places.</td>
</tr>
<tr>
<td>Garment Steamer Cloth</td>
<td><img src="image7.png" alt="Image" /></td>
<td>For use when steaming garments, draperies, tablecloths, etc.</td>
</tr>
<tr>
<td>Microfiber Pad</td>
<td><img src="image8.png" alt="Image" /></td>
<td>For general cleaning of hard floors and refreshing carpets.</td>
</tr>
</tbody>
</table>
CLEANING AND MAINTENANCE

BE SURE THAT THE UNIT IS DISCONNECTED FROM THE POWER OUTLET WHEN PERFORMING CLEANING

Drain the remaining water in the tank and clean the tank after every use.

How to de-calcify the Water Tank interior
To clean calcium deposits that build up inside the Water Tank, add one or two tablespoons of white vinegar to a full Water Tank close the Water Tank Cap and then shake the contents. DO NOT TURN THE STEAMER ON.

Cleaning procedure to remove lime scale
If your steam mop begins to produce steam more slowly than usual or stops producing steam, you may need to remove lime scale. Lime scale can develop over time on the metal parts and greatly affect mop performance.

It is necessary to remove lime scale on a regular basis every 25-50 times you use a full tank of water or at least once a month, especially in areas with hard water.

The frequency of lime scale removal depends upon the hardness of your tap water and how often you use the steam mop.

By using cleaning solution
1. Prepare a solution of 1/3 white vinegar and 2/3 tap water and add to the water tank.
2. Secure and position the unit to ensure steam released is aimed away from the floor or surrounding objects and surface. Plug the unit in, turn the unit ON by pressing the power switch, and allow the unit to produce steam unit the vinegar/water solution is used up.
3. Repeat the above procedure as many times as necessary until a normal steam flow rate is achieved.
4. Fill the water tank with fresh water and rinse out.
5. Fill the water tank with fresh water, attach to the unit and release steam through the system until the water tank is empty.

WARNING: Don't leave the steamer unattended during the lime scale removal process or while in use.

NOTICE: Perform a test cleaning on a suitable isolated area after each lime scale removal to ensure that there is no debris left in the system.

This product contains no serviceable parts. Do not try to repair it yourself. Any servicing that requires disassembly other than cleaning must be performed by a qualified appliance repair technician.

ALL servicing should be done by an authorized service representative.

CLEANING MICROFIBER PAD

● Machine washable on “warm” setting. Always use a mild detergent.
● For best care results, lay flat to dry.
● IMPORTANT: Allow the steamer to fully cool down before performing any maintenance or trouble shooting checks.
● IMPORTANT: Never use bleach or fabric softener when washing the microfiber cleaning pad.
STORAGE

- After the steamer is used, turn power off and then unplug the power cord.
- Take out the water tank, and empty the residual water in the tank and clean the external surface with a dry cloth. Until the steam mop cools down, clean appliances.
- Remove the cleaning pad and wash it so that it will be ready for next use.
- Store product in a protected, dry area. Keep water funnel and measuring cup for future use.
- Keep out of reach of children.

NOTICE: After cleaning, take out the water tank before turning off the power, and then let the product work for a while, until there is no steam. Once the pipe is clear of all water, it is safe to store.

TROUBLESHOOTING

USE TROUBLESHOOTING GUIDE AS A FIRST STEP TO RESOLVE ANY PROBLEMS YOU MAY BE EXPERIENCING.

All servicing should be done by an authorized service representative.

WARNING: TO REDUCE RISK OF PERSONAL INJURY-UNPLUG STEAMER BEFORE SERVICING AND ALLOW TO COOL

<table>
<thead>
<tr>
<th>PROBLEM</th>
<th>POSSIBLE REASON</th>
<th>POSSIBLE SOLUTION</th>
</tr>
</thead>
<tbody>
<tr>
<td>REDUCED STEAM OR NO STEAM</td>
<td>Water tank may be empty</td>
<td>Fill water into water tank</td>
</tr>
<tr>
<td></td>
<td>Steam nozzle may be blocked</td>
<td>Clean steam nozzle</td>
</tr>
<tr>
<td></td>
<td>There is no power to the unit</td>
<td>Make sure unit is plugged in</td>
</tr>
<tr>
<td>UNIT WILL NOT TURN ON</td>
<td>Didn’t press power button</td>
<td>Press power button</td>
</tr>
<tr>
<td></td>
<td>Blown fuse breaker</td>
<td>Replace fuse or reset breaker</td>
</tr>
<tr>
<td></td>
<td>Power cord not plugged in</td>
<td>Plug cord into a working circuit</td>
</tr>
<tr>
<td></td>
<td>Internal fuse is blown</td>
<td>Contact customer service</td>
</tr>
</tbody>
</table>

SPECIAL REMARK

Used material for parts and packing all comply with Rohs requirement:
Heavy metal limited data: Pb+Cd+Hg+Cr+6<100ppm
Bromic endure burning limited data: PBBs+PBDEs<1000ppm